



# NEWSLETTER

## 2016-2017



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inclusion 

# Bosnia and Herzegovina

## Travnik



# Armenia

## Yerevan



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<b>PROJECT TITLE:</b>	Development and Implementation of Social Dimension Strategies in Armenia and Bosnia and Herzegovina through Cross-regional Peer Learning, (574139-EPP-1-2016-1-AM-EPPKA2-CBHE-JP), Yerevan State Academy of Fine Arts.
<b>PROJECT ACRONYM:</b>	INCLUSION
<b>DESCRIPTION:</b>	INCLUSION (Development and Implementation of Social Dimension Strategies at HEIs in Armenia and BiH through Cross-regional Peer Learning) is a three-year cross-regional joint project under EAC/A04/2015 call and Key Action 2 - Capacity Building in the Field of Higher Education. The wider objective is to mobilize the HE capacity in Armenia and BiH in contributing to the implementation of the social dimension (SD) strategies through capitalizing on knowledge transfer and cross-regional cooperation.
<b>SPECIFIC OBJECTIVES:</b>	<ul style="list-style-type: none"><li>- Capacity building of HE sector for designing and implementing SD strategies;</li><li>- Development of a harmonized approach to the implementation of SD strategies in line with country specific objectives;</li><li>- Fostering access to/participation in and completion of higher education for persons from vulnerable/underrepresented groups. The project targets the major problems in Armenia and BiH related to the promotion of SD strategies through broader involvement of HEIs.</li></ul>

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**COORDINATOR:**

Yerevan State Academy Of Fine Arts (YSAFA)

**PARTNERS:**

- \*American University of Armenia
- \*University of Travnik
- \*University of Tuzla
- \*NGO Unison (Armenia)
- \*NGO SMOC (BiH)
- \*Armenian National Student's Association (ANSA)
- \*UC Leuven-Limburg
- \*University of Roehampton
- \*University of Graz/Austria
- \*World University Service WUS Austria
- \*Ministry of Education and Science of the
- \*Republic of Armenia (MoES)
- \*Federal Ministry of Education and Science, BiH ( FMNO)
- \*Ministry of Labour and Social Affairs of RA

**PROJECT DURATION:**

36 months



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# KICK OFF MEETING

## 1-2 December 2016.

**VENUE:** Yerevan, Armenia

**HOST:** American University of Armenia (AUA)

**Day: 1st**



**Opening ceremony (AUA)**



**Unviersity of Travnik**  
Presentation of the partners



**Unviersity of Tuzla**  
Presentation of the partners



**Sarajevo Meeting of Culture**  
Presentation of the partners



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# KICK OFF MEETING

## 1-2 December 2016.

**VENUE:** Yerevan, Armenia

**HOST:** American University of Armenia (AUA)

**Day: 2nd** (Work package )



Workshop



Workshop



Closing ceremony (AUA)



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# KICK OFF MEETING

## 1-2 December 2016.

**VENUE:** Yerevan, Armenia

**HOST:** American University of Armenia (AUA)

**Day: 2nd** (Work package )



Susanna Karakhanyan, PhD  
**INCLUSION Project Coordinator**  
Yerevan State Academy of Fine Arts

The Work Package (WP) leaders are as follows:

### **WP1. CAPACITY BUILDING**

Lead partner: WUS

### **WP2: GUIDELINES/MASTER PLAN AND INSTITUTIONAL MECHANISMS**

Lead partner: RoU

### **WP3: DEVELOPMENT OF MECHANISMS FOSTERING ACCESS OF DISADVANTAGED GROUPS**

Lead partner: UCLL

### **WP4: CAPACITY BUILDING RELATED TO THE HUMAN AND PHYSICAL RESOURCES**

Lead partner: AUA

### **WP5: QUALITY CONTROL AND MONITORING**

Lead partner: WUS

### **WP6: DISSEMINATION**

Lead partners: AUA and UNT

### **WP7: SUSTAINABILITY**

Lead partner: YSAFA and a BiH institution  
(volunteer from BiH is needed)

### **Wp8: MANAGEMENT**

Lead partner: YSAFA



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# BEAUTY OF ARMENIA

## Yerevan



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# INCLUSION WP 1 - CAPACITY BUILDING

## Task per partners

**SEND BY:** WUS Austria

**DATE:** 16th January 2017.

- ALL PARTNERS**
- Feedback to draft tools
  - Piloting (small scale) and implementation of tools (filling in PCU questionnaire, collection of sources and documents for literature review, conduction of student survey, data analysis, testing of benchmarking checklist)
  - Follow up on piloting of tools during site visits
  - Feedback on draft training toolkit
  - Participation in/contribution to training
- WUS AT**
- WP Coordination
  - Draft of PCU questionnaire and finalisation based on feedback received from partners
  - Feedback and contribution to other fact-finding tools
  - Site visit to UNTZ
  - Report from site visit
  - Draft of training toolkit (with contributions from other partners)
  - Contributions to training
  - Draft of fact-finding report for BiH with inputs from UCLL
- UOR**
- Draft of student survey and finalisation based on feedback received from partners
  - Feedback and contribution to other fact-finding tools
  - Site visit to YSAFA and AUA
  - Report from site visit
  - Contributions to training toolkit
  - Contributions to training
  - Draft of fact-finding report for Armenia
- KFU**
- Coordination of literature review (technical – UoR)
  - Finalisation of draft survey based on feedback received
  - Feedback and contribution to other fact-finding tools
  - Site visit to YSAFA and AUA
  - Report from site visit
  - Contributions to training toolkit
  - Contributions to training



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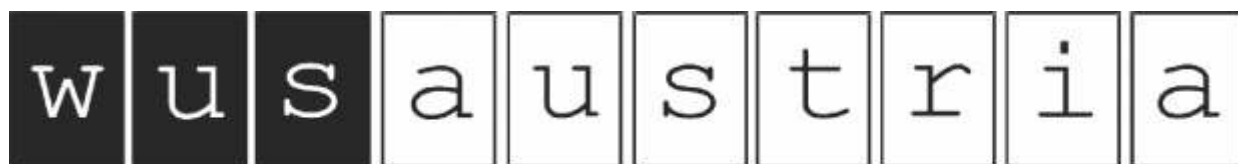
# INCLUSION WP 1 - CAPACITY BUILDING

## Task per partners

**SEND BY:** WUS Austria

**DATE:** 16th January 2017.

- UCLL**
- Draft of benchmarking tool and finalisation based on feedback received from partners
  - Finalisation of draft survey based on feedback received
  - Feedback and contribution to other fact-finding tools
  - Site visit to UNT
  - Report from site visit
  - Contributions to training toolkit
  - Contributions to training
  - Contributions to fact-finding report for BiH



*right to education*

**Documents  
received:**

Feedback form  
Draft PCU Questionnaire  
Draft Student Survey  
Draft Outline Moodle platform  
Literature review  
Task per partners



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**inclusion** The word 'inclusion' in a bold, lowercase, sans-serif font, followed by a graphic of three stylized human figures in green, yellow, and red, holding hands.

# THE 1ST MEETING OF B&H CONSORTIUM

## 17 January 2017.

**VENUE:** Olympic Committee B&H

**HOST:** SMOC

On 17th January 2017 in the premises of the Olympic Committee of Bosnia and Herzegovina, BH consortium was held a meeting of the ERASMUS + project "INCLUSION" which was attended by representatives of the University of Travnik (UNT), the University of Tuzla (UNTZ) and NGO "Sarajevo meeting of culture" (SMOC). It was approached the elaboration of Work Package 1 (WP1) obtained by the partner WUS from Graz. We discussed the question marks regarding the first phase of a pilot research project, advantages and disadvantages, opportunities for improvement, as well as the dynamics of future activities.



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# FULL-FLEDGED APPLICATION OF FACT-FINDING TOOLS (28/02/2017 – 31/03/2017)

**VENUE:** University of Travnik, B&H

As a part of Work Package 1 - "preparation" and research phase of the ERASMUS+ project „INCLUSION“, University of Travnik (Faculty of Education and Faculty of Technical Studies), on March 17th 2017 organized research conducted over the management, teaching, technical and administrative staff and students.

The objectives of work package (WP1- strengthening capacity) are: Assess the current situation regarding the implementation of the social dimension (SD) in Bosnia-Herzegovina and Armenia with a focus on PCUs

Identify entry points for HEIs to improve the implementation of SD (ie. Access / participation in and successful completion of higher education for persons of underrepresented groups);

Identify under-represented groups in higher education and, Develop the capacity to effectively address the challenges relating to the implementation of SD in partner countries.

The survey included more than 50 students from different subject areas and years of study, 8 patients PCU. The research was led by professor. dr. Izet Rađo and doc. dr. Amra Tuzović.

Leader of work package: WUS Austria



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# SKYPE MEETING OF B&H CONSORTIUM

## 16 February 2017.



### IMPORTANT DEADLINES

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- 17.02. PA Agreements
- 21.02. Pilot phase - Fact finding tools
- 25.02. Travel reports
- 31.03. WP leader Work plan
  - Fact finding tools - Researches
  - Literature Review



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# MANAGEMENT "INCLUSION" MEETING UNT

April 2017.



Mr.sci.dr. Nihad Selimovic  
Doc.dr.sci. Amra Tuzovic  
Prof.dr. Izet Radjo,



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# SITE VISIT

## 3rd to 6 th May, 2017.

**VENUE:** UNT University of Travnik, BiH, Faculty of Education and Faculty of Technical studies

**PARTICIPANTS:** UCLL: (Ms. Helena Bijns and Liesbeth Spanjers), UNT: management, teaching and administrative staff, students, SMOC ( Jana Carkadzic i Dino Mujkic).

University of Travnik within WP1 –Capacity building ( Leader WUS) was a part of SITE VISIT which was organized by UNT in cooperation with partners from Belgium, UCLL (Helena Bijns and Liesbeth Spanjers ). The site visit took a place from 3rd to 6th May 2017. (2 working days+2 travel). NGO Partner SMOC (Sarajevo) contributed to the site visit as a part of BiH Consortium. The concept of working days of site visit was divided on group and individual sessions. Group session was organized in order to introduce participants, present short details of the project in general, present the partners as well as purpose of site visit and results of Fact finding tools. Individual discussions involved Management, teaching, administrative and technical staff as well as student discussion. The first working day started at 10:00 a.m. and finished at 18:30 p.m. as it presented in Agenda. The next day started at 11:00 a.m. and the focus was on group discussion about opportunities and potential problems as well as identification of capacity needs.



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# MONITORING VISIT

## 22nd May, 2017.

**VENUE:** UNT University of Travnik, BiH, Faculty of Education and Faculty of Technical studies

**PARTICIPANTS:** National Erasmus+ Office BiH, University of Travnik (UNT), the University of Tuzla (UNTZ), NGO "Sarajevo meeting of culture" (SMOC)

In the field of monitoring visit of the Erasmus+ programme, the National Erasmus+ Office BiH visited University of Travnik for the project "Inclusion" 574139-2016. The monitoring took place at the University of Travnik, Faculty of Education on May 22nd. The purpose of the Monitoring visit was to learn about the activities realized and products developed so far, as well as to observe if the project has encountered any problems in operational and/or financial implementation that can be discussed and solved. The Monitoring Visit included participants of BiH Consortium ( "Sarajevo meeting of culture" (SMOC), University of Tuzla (UNTZ), Federal Ministry of education and science ( FMON) as well as management, teaching, administrative staff and students from University of Travnik (UNT) .



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# TRAINING IN YEREVAN, 13th & 14th June, 2017.

In June this year, members of the University of Travnik (Faculty of Education and Faculty of Technical Studies) participated in training at the American University in Armenia within the framework of the Erasmus + project "Inclusion". The coordinator of Erasmus + INCLUSION project is Yerevan State Academy of Fine Arts from Armenia. Training closed Work Package 1 for ensuring, understanding and clearly defining vulnerable and underrepresented groups at Universities in BiH and Armenia.

The training covered the presentation of the results of research conducted in Bosnia and Herzegovina and Armenia, focusing on activities for the next phase which implies the development of the Master Plan, as well as the active participation of students in the promotion of Capacity Building in Higher Education.

The importance of training was also focused on the equipment needed in the further process of carrying out activities and working with groups of social dimensions at the Universities. There were 15 institutions from 5 countries: Armenia, Belgium, UK, Austria and Bosnia and Herzegovina.

Our representatives together with colleagues from Belgium presented the purpose and results of the „SITE VISIT“ that happened in May 2017, as well as further recommendations for improving the attractiveness of these groups suggested by students.



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# TRAINING IN YEREVAN, 13th & 14th June, 2017.



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# ROUND TABLE UNT

## 30th September, 2017.

Within the framework of the ERASMUS + project "INCLUSION" at the Faculty of Education, University of Travnik, on September 30th 2017, the Round Table was held.

To note, this project is part of the K2 programme ( Building the Capacity of Higher Education, title: "Development and Implementation of Social Dimension Strategies in Armenia and Bosna and Herzegovina through Cross-Regional Peer-Learning, 574139-EPP-I-2016-1-AM-EPPKA2-CBHE-JP). Round table marged representatives of the University in Travnik, representatives and partners of BiH konzortium, representatives of high schools, teaching and administrative staff, students, NGO's and representatives of other organizational units of the University in one place.

The Round Table was aimed to inform the public with the activities and plans of the "INCLUSION" ERASMUS + project in future, to foster the importance of strengthening the capacity of higher education when it comes to understanding clearly defined and less represented categories, as well as encouraging issues and support mechanisms for implementation of social dimension strategies in Armenia and Bosnia and Herzegovina.

Conclusions and suggestions were made on the basis of the discussion.



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# CONSORTIUM MEETING BIH

## UNT, SMOC, UNTZ

26th October 2017.



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# Training in Belgium

## 8th & 11th November, 2017.

Representatives of the University of Travnik doc. Dr. Amra Tuzović, Quality Assurance Manager UNT, mr. Maja Đurić, Project Coordinator on behalf of University and Student Nedžla Kadić were at the University of Leuven-Limburg, Belgium for two days on the opening of a second work package as part of the "Inclusion" project. This work package, which is entrusted to Belgium and the United Kingdom, implies the establishment of institutional strategies to strengthen and access the social dimension of higher education.

**09/11/2017.** (Belgium: first day) – On the University of Leuven-Limburg were also other participants of BIH Consortium except University of Travnik - representatives of the Ministry of Education and Science of the FBiH, the University of Tuzla and representatives of Bosnia and Herzegovina The first working day presents the research results of the Benchmarking tools of the University of BiH and Armenia, on the Social Dimension Recommendations of the EHEA Agency.

**10/22/2017/** (Belgium, second day) Second day activities of Erasmus + project "INCLUSION" were based on creative workshops of "road maps" in creating institutional guides, procedures, master plans and strategies. Each university presented its challenges and opportunities and exchanged ideas. Finalization of the work was left to the coordinators who presented the important events and deadlines to be followed by the project. Our team, as leader of the Work Package 6 "Dissociation" and the American University in Armenia have presented the previous work of Project.



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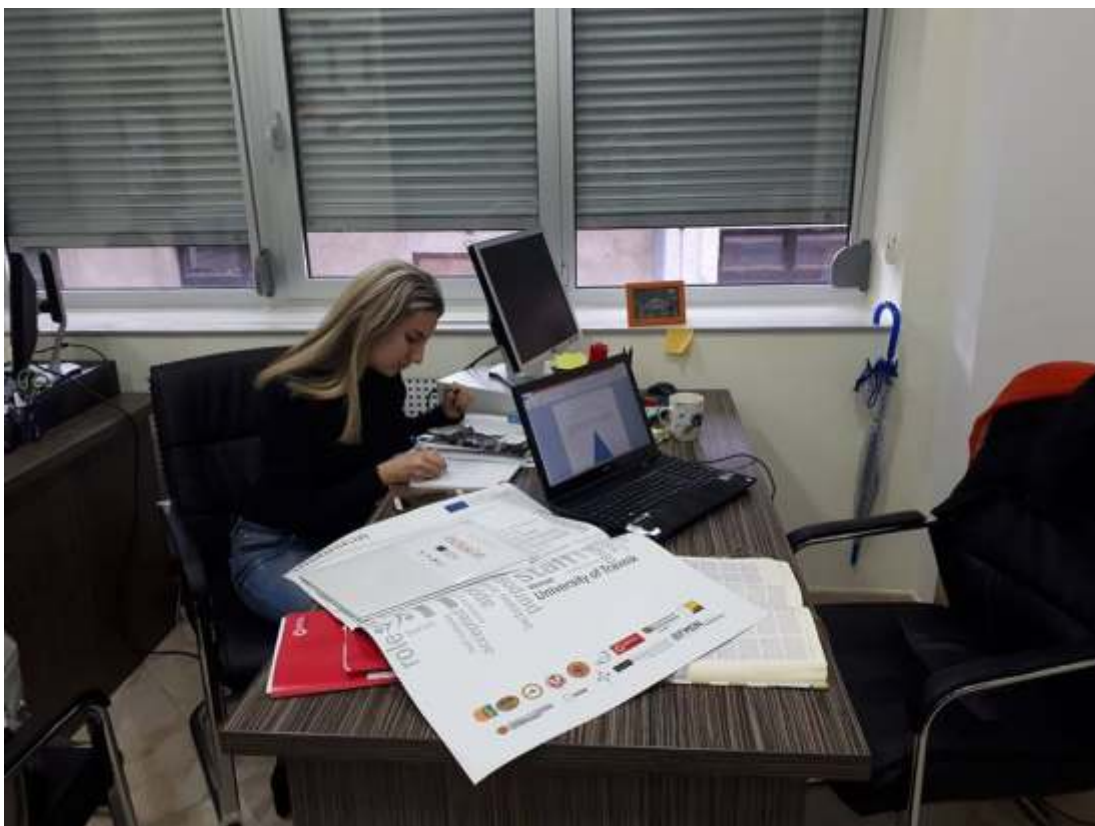
# Opening of the Inclusion office, UNT November, 2017.

The purpose of Inclusion office is to help inclusive students. The way of working of Inclusion office is to find strategies and methods to facilitate process of studying inclusive persons in HE. Office is located on Faculty of Education, University of Travnik. Leaders are senior assistant Maja Đurić and representative of students Nedžla Kadić, and of course, Management of Faculty on the top.

Survey for detecting inclusive students is almost done. Results will show us what we need to do, because no group in Inclusion that have same needs. We have to find solution for every single student.

Office is opened every day except weekend, from 10 to 3 pm, so students can come and tell their situations and problems.

Inclusion office will also make students sure what is inclusion word meaning, what is this project about, and about being Inclusion office.



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# ROUND TABLE REPORT, UNTZ

## 5th December, 2017.

Development and Implementation of Social Dimension Strategies in the Field of Higher Education in Bosnia and Herzegovina

Within the project "Development and Implementation of Social Dimension Strategies in Armenia and Bosnia and Herzegovina through Cross-regional Peer Learning / INCLUSION", which aims to improve the implementation of the social dimension at selected universities in Armenia and Bosnia and Herzegovina, 05.12. 2017., in the premises of the Rectorate of the University of Tuzla, UNTZ team organized a round table entitled "Development and Implementation of Social Dimension Strategies in the Field of Higher Education in Bosnia and Herzegovina." The aim of the round table was to discuss the roles of different stakeholders to highlight the potentials, challenges and opportunities of development of institutionalized support mechanisms, capacity building of responsible university staff to provide adequate support to students from under-represented groups, and capacity building of high school teachers to raise students' awareness of access to higher education for all, and encourage members of the target group to access it, which ensures the right of all persons to access, participate and complete higher education. In addition to the professors and students of the Faculty of Law/ University of Tuzla, professors and students from secondary schools from Tuzla also participated at the round table.

Active participation was also taken by representatives from several ministries from the Tuzla Canton government, as well as representatives of the Social Welfare Center Tuzla. The introductory speakers at the round table were: prof. Dr. Jasmina Alihodzic (UNTZ Project Coordinator), Zlatan Buljko (Federal Ministry of Education and Science), doc. Dr. Dino Mujkic (SMOC), and doc. dr Zlatan Begić, PhD (member of the project team).



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Happy New Year from the  
**INCLUSION** team



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